IT NETWORK MANAGER

We currently have an exciting opportunity for a permanent IT Network Manager to join our team and as part of the ICT Support Team, help ensure the smooth running and delivery of IT systems across the school.

We can offer you:

1. Access to the Local Government Pension Scheme
2. A very supportive team with a passion for continuous improvement rooted in our values of Compassion, Friendship, Perseverance, Respect, Responsibility and Wisdom
3. A commitment to professional development
4. A collaborative working environment
5. Children of staff admission policy
6. 27 days holiday plus bank holidays increasing after 5 years' service to 32 days holiday plus bank holidays.

The role is:-.

- Permanent
- 52 weeks per year and 37 hours per week.
- Monday to Friday – hours to be agreed
- Flexibility to occasionally work out of hours and weekends
- Salary William Farr Scale 8 being £33,024. – 35,446. full time

Your new role

As our School IT Network Manager, you will play a key role in development and strategic management of the School's IT networks and systems ensuring effective support for the teaching, learning and administration. Working in collaboration with external partners and the SLT, includes managing all aspects of IT technical support, guidance, maintenance and ensuring the school is secure it its IT systems and infrastructure for the future. This post will be the first point of contact for IT Support within the school for staff, students and parents, and the ideal candidate should be able to manage expectations when faced with unidentified problems.

You should take pride in responding quickly and effectively to all support requirements and help everyone get the best out of the school IT Systems.

William Farr Church of England Comprehensive School, Lincoln Road, Welton, Lincolnshire, LN2 3JB

T: 01673 866900 E: wfarr@williamfarr.lincs.sch.uk   W: www.williamfarr.lincs.sch.uk

Headteacher: Mr Jonathan Knowler BA (Hons) | Registered in England and Wales | Company No. 07469546 | VAT No. 120 9852 21

The main roles and responsibilities will include:

- To manage/develop as required the schools IT systems and supervise IT support staff
- Advice on compatibility of hardware, applications and operating systems, IT system support across the School Server and network management
- Design and implementation of network infrastructure
- Manager active network components including switches and routers
- Following H & S procedures and raise awareness with staff, pupils and other users
- Update configurations and installations
- Management system continuity
- Strategically develop, plan and implement ICT services
- Support an active IT helpdesk
- Support a wide range of hardware and software solutions across a variety of teaching and learning environments
- Part of a large and exciting new IT Projects
- Provide support for the servers and network infrastructure
- Provide hardware & Software for computers and laptops
- Maintain all ICT related peripherals
- Maintain inventory of hardware & Software

What you will need to succeed in this role includes:

- 3+ years in an IT Support role – working in an educational setting would be desirable
- Excellent communicator both orally and in writing
- Effective team player, innovative thinker, a proactive approach who also embraces change
- Confident and able to work independently
- Experience of providing support to end users in a PC/Network support role
- Working knowledge of LAN topologies and architectures, (including DHCP, DNS) and Wireless networks
- Ability to install, test, and deploy software
- Experience of Windows 10 desktop environments
- Working knowledge of AV systems including projectors/TV's/Interactive whiteboards
- Working knowledge of Microsoft Office Professional 2016/2019, Office 365
- Strong understanding of general IT Support including using various methods or remote support
- Ability to follow helpdesk procedures
- Confidence to deal with new people at all levels and situations
- Ability to work independently without supervision and request additional support when required
- Ability to embrace whole school initiatives

For further information, please contact the School HR team: hr@williamfarr.lincs.sch.uk or if you would like a conversation about this post, please call Mrs Anne Marie Bray School Business Manager, on 01673 866900.

William Farr is a popular, oversubscribed, rural Church of England comprehensive school, near Lincoln. The school gained academy status in 2011 and has approximately 1,450 students on roll. The school was graded 'Good' by Ofsted in all categories in October 2022.

The closing date for applications is 12pm on Thursday 13th February 2025
Interviews will be held w/c 24th February 2025

William Farr School is committed to the safeguarding of children, and all posts within school are exempt from the Rehabilitation of Offenders Act 1974. Applicants are required to reveal information concerning all convictions, including those which would otherwise be considered as 'spent'. The successful candidate will be required to complete a Disclosure & Barring check in line with the Rehabilitation of Offenders Act (ROA) 1974 (Exceptions) Order 1975 and the Police Act Regulations.

References will be taken up prior to interview in line with our Keeping Children Safe in Education obligations.